

Agenda: AI, Automation and the Future of Work Session

16th November, Baker McKenzie HQ, 100 New Bridge St, London EC4V 6JA

Morning

8.30-9.00	Coffee and networking
9.00- 9.15	Welcome
9.15-9.35	Ice-breaker
9.35-10.15	<p>The Impact of Robotics on the Future of Work Presentation: Tony Prescott, Professor of Cognitive Robotics at the University of Sheffield and Director of Research at Consequential Robotics.</p> <ul style="list-style-type: none"> • Could a robot take your place in a meeting? • Are social robots the answer to improving well-being in the workplace and what are the cross-industry use cases?
10.15-10.30	<p>How to prepare an AI-ready workforce Fireside chat: Ben Allgrove, Technology and Media Lawyer, Baker Mckenzie</p>
10.30-11.00	<p>Coffee break and demos. Telepresence demo with Pepper and Nao plus Miro the social robot</p>
11.00-11.20	<p>How is AI Impacting Management and Organisation Structures? Fireside chat: Angela Yin, Head of Organizational Development & Psychology, Satalia</p> <ul style="list-style-type: none"> • Hear how this innovative company uses AI technology to perform the role of traditional managers
11.20-11.40	<p>AI for Workplace Communications Adam Scott, Experience Director, Chelsea Apps Factory</p> <ul style="list-style-type: none"> • How is AI Impacting the workplace communications of the future? • Hear cases studies of organisations using AI powered apps to boost employee engagement and productivity
11.40-12.30	Facilitated discussion groups
12.30-13.20	<p>Lunch and demos. Telepresence demo with Pepper and Nao plus Miro the social robot</p> <p><i>Continue for the afternoon speakers</i></p>

Afternoon

13.20-14.00	<p>How Can AI, Automation and Robotics be Applied Across Different Business Divisions?</p> <p>Michael Codd, Digital Marketing & Innovation Lead, Ab-inbev Arash Ghazanfari, Field CTO, Dell Technologies Nigel Green, Head of Service Management, Bupa</p> <ul style="list-style-type: none"> • How can these technologies be applied to employee training and performance? • What are the use cases for creating efficiencies and cost-saving? • How do you decide which areas to focus on first? • How can you select the right companies and partners to work with?
14.00 -14.25	<p>AI for Customer Service</p> <p>Phill Brougham, Product Marketing, Digital Genius</p> <ul style="list-style-type: none"> • How can you harness the power of AI to delight your customers? • Hear case studies on how AI can boost your customer service results • Is human interaction still important in the age of AI?
14.25-14.45	Final conclusions
14.45-16.00	Networking drinks and demos Miro the social robot

[Visit the event page to register your place](#)

Attendee list

All members will receive the attendee list 1 week before the session. If you don't receive it, please check your junk folder in case it goes there or contact Ajay on ajay@dsmlf.info for a copy.